

Central Library Statistics
December 2019

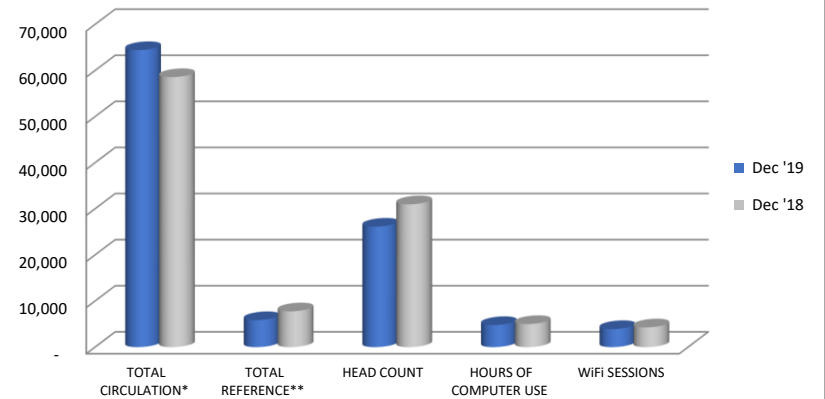
	Dec '19	Dec '18	Gain/Loss	Percent
TOTAL CIRCULATION*	64,431	58,568	5,863	10%
<i>REFERENCE QUESTIONS</i>				
In Person	3,442	4,829	(1,387)	-29%
Telephone	1,279	1,660	(381)	-23%
Letter	1,044	1,197	(153)	-13%
E-mail	90	75	15	20%
TOTAL REFERENCE**	5,855	7,761	(1,906)	-25%
Notary Services	128	83	45	54%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	184	217	(33)	-15%
PROGRAM ATTENDANCE	2,313	1,777	536	30%
Virtual Attendance***	57	-	57	N/A
Tours	-	2	(2)	-100%
Tour Attendance	-	15	(15)	-100%
HEAD COUNT	26,131	30,977	(4,846)	-16%
HOURS OPEN	219	214.5	4.5	2%
DAYS OPEN	24	24	-	0%
HOURS OF COMPUTER USE	4,789	5,005	(216)	-4%
WiFi SESSIONS	3,920	4,283	(363)	-8%
NEW PATRON REGISTRATIONS	157	167	(10)	-6%

*Includes online and telephone renewals of all formats and in-house circulation

**Staff reported 2387 non-reference transactions with patrons

***Number of people viewing live streamed programs via internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations

