

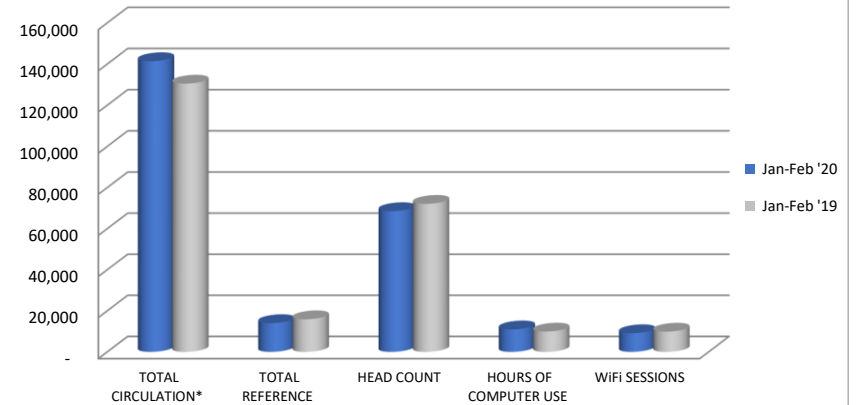
Central Library Statistics
YTD - February 2020

	Jan-Feb '20	Jan-Feb '19	Gain/Loss	Percent
TOTAL CIRCULATION*	141,406	130,484	10,922	8%
<i>REFERENCE QUESTIONS</i>				
In Person	8,283	10,035	(1,752)	-17%
Telephone	3,494	3,761	(267)	-7%
Letter	2,007	1,887	120	6%
E-mail	234	204	30	15%
TOTAL REFERENCE	14,018	15,887	(1,869)	-12%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	385	285	100	35%
PROGRAM ATTENDANCE	4,193	3,896	297	8%
Virtual Attendance**	267	316	(49)	-16%
Tours	5	2	3	150%
Tour Attendance	54	17	37	218%
HEAD COUNT	68,539	72,077	(3,538)	-5%
HOURS OPEN	448	445	3	1%
DAYS OPEN	50	49	1	2%
HOURS OF COMPUTER USE	10,969	9,902	1,067	11%
WiFi SESSIONS	9,104	9,865	(761)	-8%
NEW PATRON REGISTRATIONS	416	480	(64)	-13%

*Includes online and telephone renewals of all formats and in-house circulation

**Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations

