

Central Library Statistics
February 2020

	Feb '20	Feb '19	Gain/Loss	Percent
TOTAL CIRCULATION*	69,235	62,621	6,614	11%
<i>REFERENCE QUESTIONS</i>				
In Person	4,111	4,851	(740)	-15%
Telephone	1,750	1,926	(176)	-9%
Letter	1,087	1,108	(21)	-2%
E-mail	135	96	39	41%
TOTAL REFERENCE**	7,083	7,981	(898)	-11%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	170	151	19	13%
PROGRAM ATTENDANCE	1,906	1,807	99	5%
Virtual Attendance***	136	118	18	15%
Tours	3	1	2	200%
Tour Attendance	38	6	32	533%
<i>HEAD COUNT</i>				
HEAD COUNT	38,478	38,328	150	0%
<i>HOURS OPEN</i>				
HOURS OPEN	223.0	220.0	3.0	1%
DAYS OPEN	25	24	1	4%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	5,387	5,004	383	8%
<i>WIFI SESSIONS</i>				
WIFI SESSIONS	4,969	5,131	(162)	-3%
<i>NEW PATRON REGISTRATIONS</i>				
NEW PATRON REGISTRATIONS	180	207	(27)	-13%

*Includes online and telephone renewals of all formats and in-house circulation.

**Staff reported 3014 non-reference transactions with patrons.

***Number of people viewing live streamed programs via Internet

