

Central Library Statistics
March 2020

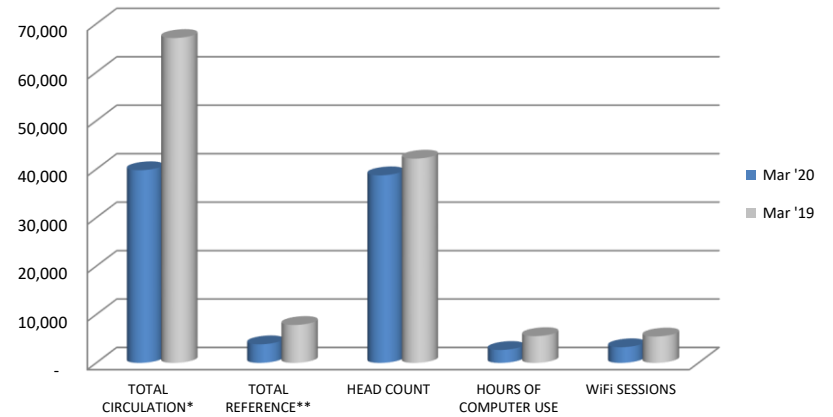
	Mar '20	Mar '19	Gain/Loss	Percent
TOTAL CIRCULATION*	39,800	67,079	(27,279)	-41%
<i>REFERENCE QUESTIONS</i>				
In Person	2,095	4,995	(2,900)	-58%
Telephone	1,455	1,884	(429)	-23%
Letter	91	876	(785)	-90%
E-mail	212	91	121	133%
TOTAL REFERENCE**	3,853	7,846	(3,993)	-51%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	59	176	(117)	-66%
PROGRAM ATTENDANCE	1,435	3,522	(2,087)	-59%
Virtual Attendance***	287	297	(10)	-3%
Tours	1	1	-	0%
Tour Attendance	11	45	(34)	-76%
<i>HEAD COUNT</i>				
HEAD COUNT	38,750	42,194	(3,444)	-8%
<i>HOURS OPEN</i>				
HOURS OPEN	122	236.0	(114.5)	-49%
DAYS OPEN	16	26	(10)	-38%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	2,681	5,540	(2,859)	-52%
WiFi SESSIONS	3,240	5,458	(2,218)	-41%
NEW PATRON REGISTRATIONS	103	196	(93)	-47%

*Includes online and telephone renewals of all formats and in-house circulation.

**Staff reported 1398 non-reference transactions with patrons.

***Number of people viewing live streamed programs via Internet

**Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions**



**Programs, Attendance, Hours Open,
New Patron Registrations**

