

Central Library Statistics
April 2020

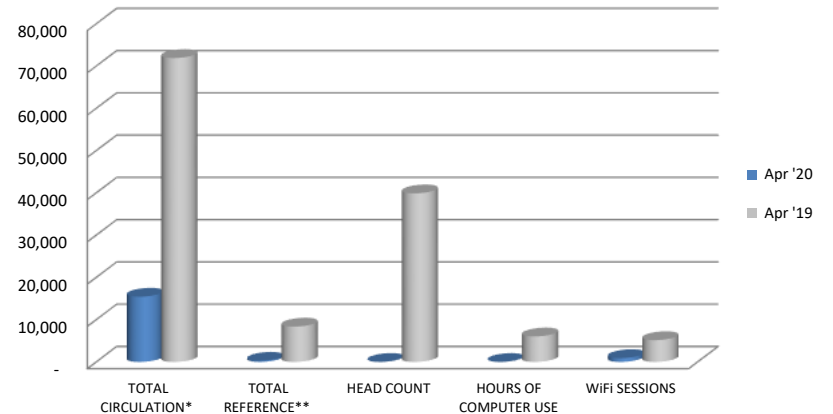
	Apr '20	Apr '19	Gain/Loss	Percent
TOTAL CIRCULATION*	15,437	71,906	(56,469)	-79%
<i>REFERENCE QUESTIONS</i>				
In Person	2	5,122	(5,120)	-100%
Telephone	67	2,047	(1,980)	-97%
Virtual	1	N/A	N/A	N/A
Letter	1	1,100	(1,099)	-100%
E-mail	205	93	112	120%
TOTAL REFERENCE**	276	8,362	(8,087)	-97%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	1	171	(170)	-99%
PROGRAM ATTENDANCE	50	2,761	(2,711)	-98%
Virtual Attendance***	-	170	(170)	-100%
Tours	-	4	(4)	-100%
Tour Attendance	-	38	(38)	-100%
<i>HEAD COUNT</i>				
HEAD COUNT	-	39,885	(39,885)	-100%
<i>HOURS OPEN</i>				
HOURS OPEN	-	240.5	(240.5)	-100%
<i>DAYS OPEN</i>				
DAYS OPEN	-	26	(26)	-100%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	-	6,035	(6,035)	-100%
<i>WiFi SESSIONS</i>				
WiFi SESSIONS	907	5,156	(4,249)	-82%
<i>NEW PATRON REGISTRATIONS</i>				
NEW PATRON REGISTRATIONS	69	177	(108)	-61%

*Includes online and telephone renewals of all formats and in-house circulation.

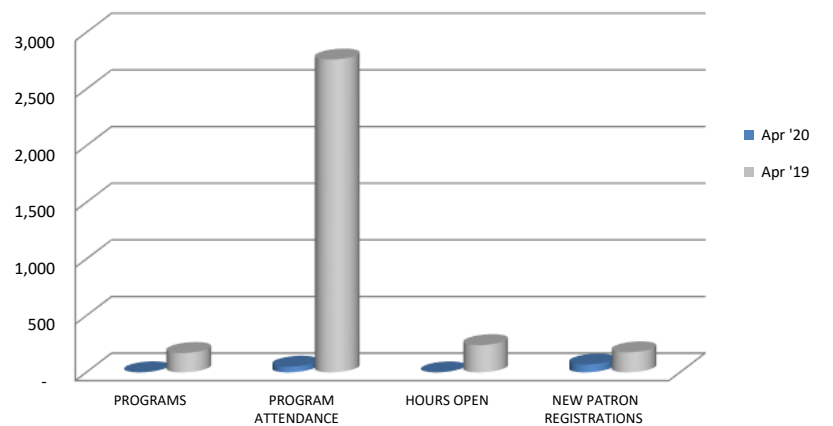
**Staff reported 1398 non-reference transactions with patrons.

***Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations



Central Library Statistics
March 2020

ONLINE PROGRAMS

Target Audience	Programs	Live Views	Total Views
J	6	85	229
YA	3	90	90
A	9	141	320
Combination	17	266	959
Totals	35	582	1598

Media Platform	No. of Programs	Live Views	Total Views
Facebook	2	0	217
Zoom	10	326	877
YouTube	10	166	225
Instagram	7	0	83
MS Teams	0	0	0
Crowdpurr	0	0	0
Other	6	90	196
Totals	35	582	1598

