

Central Library Statistics
JUNE 2020

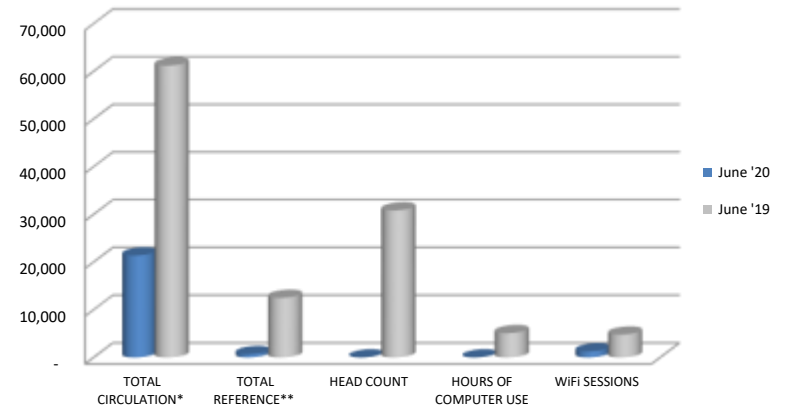
	June '20	June '19	Gain/Loss	Percent
TOTAL CIRCULATION*	21,378	61,191	(39,813)	-65%
<i>REFERENCE QUESTIONS</i>				
In Person	1	4,142	(4,141)	-100%
Telephone	248	1,470	(1,222)	-83%
IM/Chat	225	-	225	
Letter	7	65	(58)	-89%
E-mail	218	6,818	(6,600)	-97%
TOTAL REFERENCE**	699	12,495	(11,796)	-94%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	8	153	(145)	-95%
PROGRAM ATTENDANCE	130	2,591	(2,461)	-95%
Virtual Attendance***	42	291	(249)	-86%
Tours	-	2	(2)	-100%
Tour Attendance	-	16	(16)	-100%
<i>HEAD COUNT</i>				
HEAD COUNT	-	30,838	(30,838)	-100%
<i>HOURS OPEN</i>				
HOURS OPEN	-	227	(227.0)	-100%
DAYS OPEN	-	25	(25)	-100%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	-	5,091	(5,091)	-100%
WiFi SESSIONS	1,275	4,785	(3,510)	-73%
NEW PATRON REGISTRATIONS	44	71	(27)	-38%

*Includes online and telephone renewals of all formats and in-house circulation.

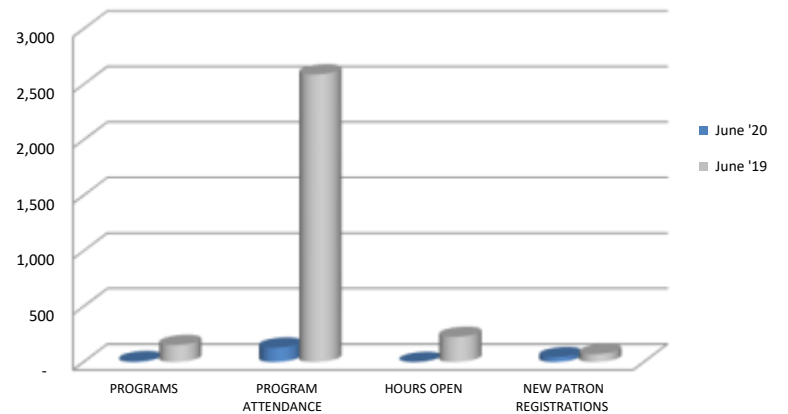
**Staff reported 1761 non-reference transactions with patrons.

***Number of people viewing live streamed programs via Internet

Central Circulation, Reference, Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open, New Patron Registrations



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ONLINE PROGRAMS

Target Audience	Programs	Live Views	Total Views
J	1	0	3
YA	0	0	0
A	50	466	524
Combination	3	36	71
Totals	54	502	598

Media Platform	No. of Programs	Live Views	Total Views
Facebook	2	0	35
Zoom	49	488	503
YouTube	2	0	46
Instagram	0	0	0
MS Teams	0	0	0
Crowdpurr	1	14	14
Other	0	0	0
Totals	54	502	598

