

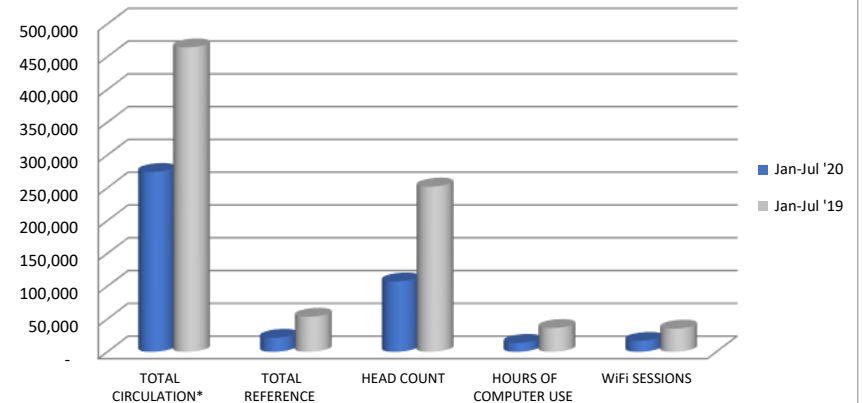
Central Library Statistics
YTD - July 2020

	Jan-Jul '20	Jan-Jul '19	Gain/Loss	Percent
TOTAL CIRCULATION*	274,395	464,302	(189,907)	-41%
<i>REFERENCE QUESTIONS</i>				
In Person	10,387	32,573	(22,186)	-68%
Telephone	6,922	12,270	(5,348)	-44%
IM/Chat	766	-	766	
Letter	2,106	6,788	(4,682)	-69%
E-mail	1,202	663	539	81%
TOTAL REFERENCE	21,383	53,465	(30,911)	-60%
<i>PROGRAMS/VISITS</i>				
Notary Services	500	1,272	(772)	-61%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	463	1,098	(635)	-58%
PROGRAM ATTENDANCE	6,378	18,715	(12,337)	-66%
Virtual Attendance**	596	1,276	(680)	-53%
Tours	6	18	(12)	-67%
Tour Attendance	65	337	(272)	-81%
<i>HEAD COUNT</i>				
HEAD COUNT	107,289	251,960	(144,671)	-57%
<i>HOURS OPEN</i>				
HOURS OPEN	569	1,595	(1,026)	-64%
DAYS OPEN	66	173	(107)	-62%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	13,650	36,333	(22,683)	-62%
WiFi SESSIONS	16,738	35,353	(18,615)	-53%
NEW PATRON REGISTRATIONS	714	1,436	(722)	-50%

*Includes online and telephone renewals of all formats and in-house circulation

**Number of people viewing live streamed programs via Internet

Central Circulation, Reference, Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open, New Patron Registrations

