

Central Library Statistics
SEPTEMBER 2020

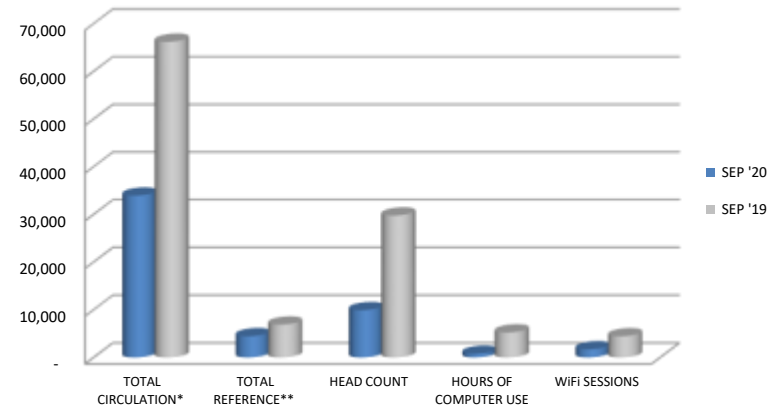
	SEP '20	SEP '19	Gain/Loss	Percent
TOTAL CIRCULATION*	33,938	66,196	(32,258)	-49%
<i>REFERENCE QUESTIONS</i>				
In Person	1,990	4,768	(2,778)	-58%
Telephone	1,158	1,119	39	3%
IM/Chat	208	-	208	
Letter	852	898	(46)	-5%
E-mail	245	105	140	
TOTAL REFERENCE**	4,453	6,890	(2,437)	-35%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	26	145	(119)	-82%
PROGRAM ATTENDANCE	210	2,480	(2,270)	-92%
Virtual Attendance***	38	79	(41)	-52%
Tours	-	-	-	
Tour Attendance	-	-	-	
<i>HEAD COUNT</i>				
HEAD COUNT	9,915	29,769	(19,854)	-67%
<i>HOURS OPEN</i>				
HOURS OPEN	144	220	(76.0)	-35%
DAYS OPEN	23	24	(1)	-4%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	783	5,241	(4,458)	-85%
WiFi SESSIONS	1,709	4,437	(2,728)	-61%
NEW PATRON REGISTRATIONS	61	216	(155)	-72%

*Includes online and telephone renewals of all formats and in-house circulation.

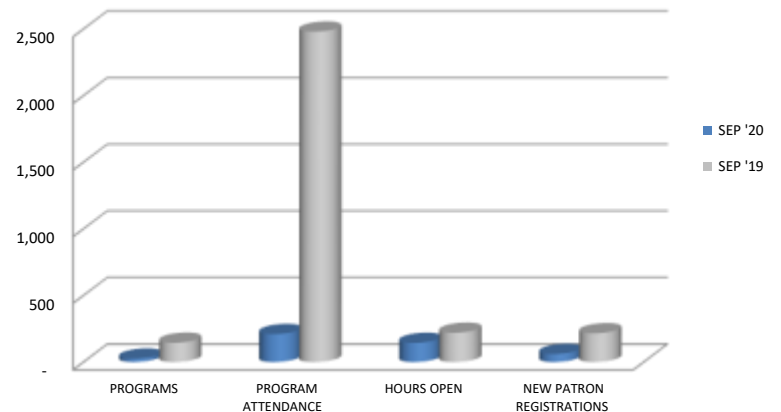
**Staff reported 861 non-reference transactions with patrons.

***Number of people viewing live streamed programs via Internet

**Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions**



**Programs, Attendance, Hours Open,
New Patron Registrations**



Central Library Statistics
SEPTEMBER 2020

ONLINE PROGRAMS

Target Audience	Programs	Live Views	Total Views
J	4	0	40
YA	4	0	4
A	39	431	1109
Combination	0	0	0
Totals	47	431	1153

Media Platform	No. of Programs	Live Views	Total Views
Facebook	4	0	4
Zoom	30	418	486
YouTube	12	0	650
Instagram	0	0	0
MS Teams	0	0	0
Crowdpurr	1	13	13
Other	0	0	0
Totals	47	431	1153

