

Central Library Statistics  
January 2020

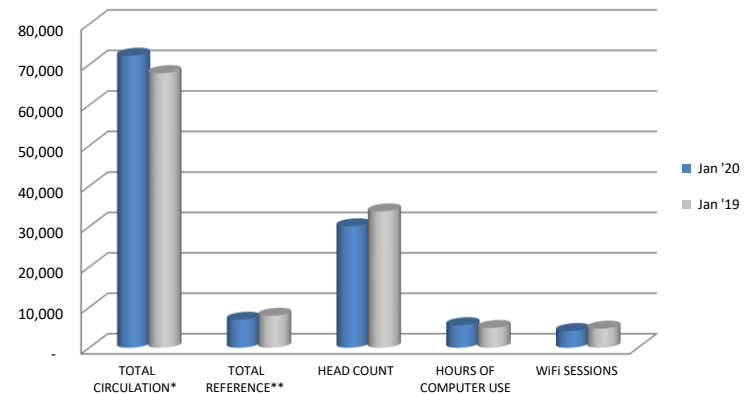
	Jan '20	Jan '19	Gain/Loss	Percent
<b>TOTAL CIRCULATION*</b>	72,171	67,863	4,308	6%
<i>REFERENCE QUESTIONS</i>				
In Person	4,172	5,184	(1,012)	-20%
Telephone	1,744	1,835	(91)	-5%
Letter	920	779	141	18%
E-mail	99	108	(9)	-8%
<b>TOTAL REFERENCE**</b>	6,935	7,906	(971)	-12%
<i>PROGRAMS/VISITS</i>				
<b>PROGRAMS</b>	215	134	81	60%
<b>PROGRAM ATTENDANCE</b>	2,287	2,089	198	9%
Virtual Attendance***	131	198	(67)	-34%
Tours	2	1	1	100%
Tour Attendance	16	11	5	45%
<b>HEAD COUNT</b>				
	30,061	33,749	(3,688)	-11%
<b>HOURS OPEN</b>				
	224.5	225.0	(0.5)	0%
<b>DAYS OPEN</b>				
	25	25	-	0%
<b>HOURS OF COMPUTER USE</b>				
	5,582	4,898	684	14%
<b>WiFi SESSIONS</b>				
	4,135	4,734	(599)	-13%
<b>NEW PATRON REGISTRATIONS</b>				
	236	273	(37)	-14%

\*Includes online and telephone renewals of all formats and in-house circulation.

\*\*Staff reported 2709 non-reference transactions with patrons.

\*\*\*Number of people viewing live streamed programs via Internet

**Central Circulation, Reference, Head Count, Hours of Computer Use, WiFi Sessions**



**Programs, Attendance, Hours Open, New Patron Registrations**

