

Central Library Statistics
YTD - March 2019

	Jan-Mar '20	Jan-Mar '19	Gain/Loss	Percent
TOTAL CIRCULATION*	178,293	197,563	(19,270)	-10%
<i>REFERENCE QUESTIONS</i>				
In Person	10,378	15,030	(4,652)	-31%
Telephone	4,949	5,645	(696)	-12%
Letter	2,098	2,763	(665)	-24%
E-mail	446	295	151	51%
TOTAL REFERENCE	17,871	23,733	(5,862)	-25%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	444	461	(17)	-4%
PROGRAM ATTENDANCE	5,628	7,418	(1,790)	-24%
Virtual Attendance**	554	613	(59)	-10%
Tours	6	3	3	100%
Tour Attendance	65	62	3	5%
HEAD COUNT	107,289	114,271	(6,982)	-6%
HOURS OPEN	569	681	(112)	-16%
DAYS OPEN	66	75	(9)	-12%
HOURS OF COMPUTER USE	13,650	15,442	(1,792)	-12%
WiFi SESSIONS	12,344	15,323	(2,979)	-19%
NEW PATRON REGISTRATIONS	519	676	(157)	-23%

*Includes online and telephone renewals of all formats and in-house circulation

**Number of people viewing live streamed programs via Internet

