

Central Library Statistics
May 2020

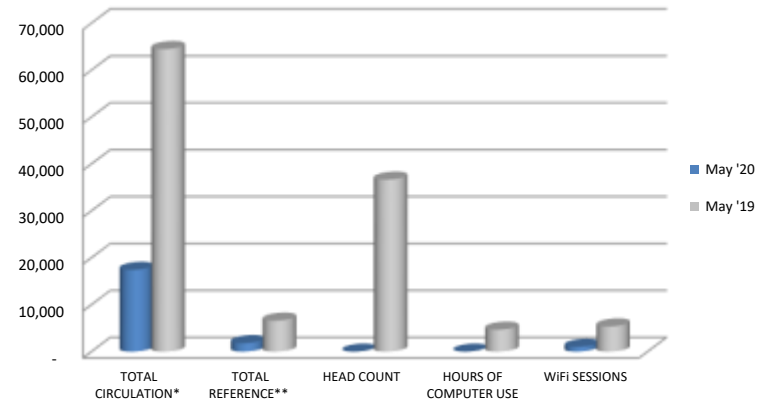
	May '20	May '19	Gain/Loss	Percent
TOTAL CIRCULATION*	17,427	64,490	(47,063)	-73%
<i>REFERENCE QUESTIONS</i>				
In Person	5	4,047	(4,042)	-100%
Telephone	1,506	1,578	(72)	-5%
IM/Chat	162	-		
Letter	-	878	(878)	-100%
E-mail	143	100	43	43%
TOTAL REFERENCE**	1,816	6,603	(4,949)	-75%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	1	178	(177)	-99%
PROGRAM ATTENDANCE	-	3,201	(3,201)	-100%
Virtual Attendance***	-	202	(202)	-100%
Tours	-	4	(4)	-100%
Tour Attendance	-	24	(24)	-100%
<i>HEAD COUNT</i>				
HEAD COUNT	-	36,663	(36,663)	-100%
<i>HOURS OPEN</i>				
HOURS OPEN	-	229.0	(229.0)	-100%
<i>DAYS OPEN</i>				
DAYS OPEN	-	25	(25)	-100%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	-	4,678	(4,678)	-100%
<i>WiFi SESSIONS</i>				
WiFi SESSIONS	1,028	5,365	(4,337)	-81%
<i>NEW PATRON REGISTRATIONS</i>				
NEW PATRON REGISTRATIONS	43	188	(145)	-77%

*Includes online and telephone renewals of all formats and in-house circulation.

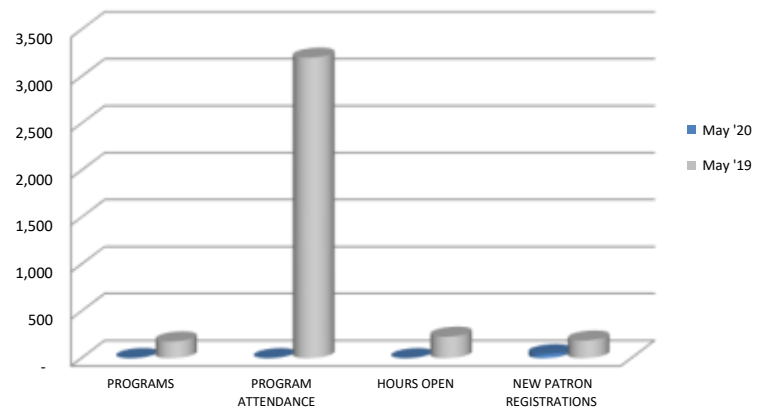
**Staff reported 1398 non-reference transactions with patrons.

***Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations



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ONLINE PROGRAMS

Target Audience	Programs	Live Views	Total Views
J	3	24	44
YA	7	54	41
A	38	675	992
Combination	2	0	42
Totals	50	753	1119

Media Platform	No. of Programs	Live Views	Total Views
Facebook	2	0	13
Zoom	35	738	832
YouTube	5	0	171
Instagram	0	0	0
MS Teams	0	0	0
Crowdpurr	0	0	0
Other	8	15	103
Totals	50	753	1119

