

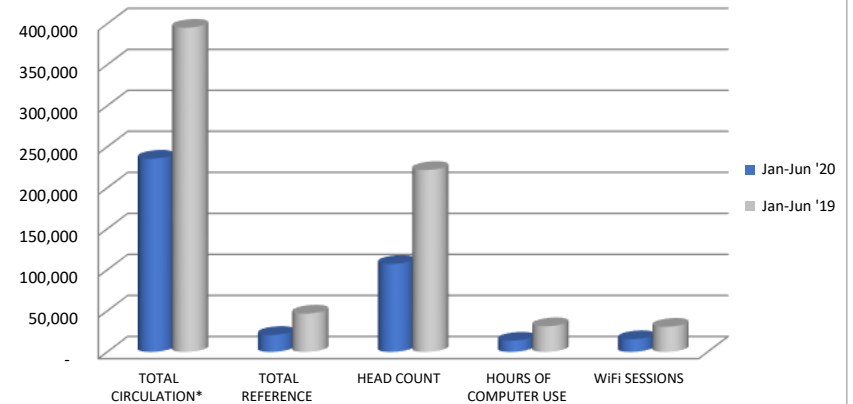
Central Library Statistics
YTD - Jun 2020

	Jan-Jun '20	Jan-Jun '19	Gain/Loss	Percent
TOTAL CIRCULATION*	235,448	395,150	(159,702)	-40%
<i>REFERENCE QUESTIONS</i>				
In Person	10,386	28,341	(17,955)	-63%
Telephone	6,770	10,740	(3,970)	-37%
IM/Chat	387	-	387	
Letter	2,106	5,882	(3,776)	-64%
E-mail	1,012	553	459	83%
TOTAL REFERENCE	20,661	46,687	(26,026)	-56%
<i>PROGRAMS/VISITS</i>				
PROGRAMS	454	963	(509)	-53%
PROGRAM ATTENDANCE	5,808	15,971	(10,163)	-64%
Virtual Attendance**	596	1,276	(680)	-53%
Tours	6	13	(7)	-54%
Tour Attendance	65	140	(75)	-54%
<i>HEAD COUNT</i>				
HEAD COUNT	107,289	221,657	(114,368)	-52%
<i>HOURS OPEN</i>				
HOURS OPEN	569	1,378	(809)	-59%
DAYS OPEN	66	151	(85)	-56%
<i>HOURS OF COMPUTER USE</i>				
HOURS OF COMPUTER USE	13,650	31,246	(17,596)	-56%
<i>WiFi SESSIONS</i>				
WiFi SESSIONS	15,554	30,629	(15,075)	-49%
<i>NEW PATRON REGISTRATIONS</i>				
NEW PATRON REGISTRATIONS	675	1,112	(437)	-39%

*Includes online and telephone renewals of all formats and in-house circulation

**Number of people viewing live streamed programs via Internet

Central Circulation, Reference,
Head Count, Hours of Computer Use, WiFi Sessions



Programs, Attendance, Hours Open,
New Patron Registrations

